



ASTRO BOTANICALS

Sales Policies

2016

Warranty

Manufacturer's Warranty covers all parts upon receipt by customer. It does not cover damages after use. Repairs are available at reasonable rates.

Returns Policy:

If you are not satisfied with your purchase for any reason, please contact us immediately. There is a 10-day return policy. To be eligible for a return, your item must be unused and in the same condition that you received it, in the original packaging. Refunds will be issued to original payment method. 15% restocking fee may apply. Customer is responsible for return shipping costs.

All packages must be sent with tracking and insurance.

Tracking Numbers must be emailed to: contact@astrobotanicals.com

Replacement prices:

The three components are: Fabric, Fan, Lights

Total Fabric replacement: 90% of sales price.

Fan and wiring: \$75

Lights: \$100 for Dragon Lotus/Magnolia Starship/ Singular Asparagus and \$200 for Angelic Asparagus.

Repair Rates:

Labor: \$50 per hour of repair

Fabric: \$10/yard

Continued on page 2...



Promotional Requirements

Astro Botanicals shall receive appropriate promotional recognition related to any event or display. No rebranding of the sculptures is permitted. No logos to be printed or projected onto the sculptures that would in any way rebrand or rename them. All published photos shall attribute credit to “Astro Botanicals” or “astrobotanicals.com”.

Waiver of Liability

Customer assumes all risks related to ownership or use of Merchandise. Customer agrees to indemnify and hold Astro Botanicals harmless from any and all claims related to ownership or use of Merchandise. Astro Botanicals are not sold for street use in any locality where regulations prohibit use. Instructions and Safety Guidelines must be read and followed.